

REQUEST TO OPT OUT OF SMS ALERTS SERVICE

Current/Saving/Multi-Currency Saving/Time Deposit Account Holder's Personal Details (Mandatory)

Name as in NRIC/Passport (Please underline surname) Mr Miss Mdm Mrs Dr

NRIC/Passport No. _____ Date of Birth(DD/MM/YY) _____

Mobile No.(Only for Singapore registered mobile phone numbers) _____ +65 _____

Account Type Current A/C Saving A/C Multi-Currency Saving A/C Time Deposit A/C

Signing Condition Single Jointly A/C No. _____ No. of A/C Holders _____

Applicable to Current /Saving /Multi-Currency Saving/Time Deposit Saving Account Holders

No, I do not wish to receive any Transaction Alerts for the following services:

ATM Cash Withdrawal (SGD only) Online Banking Fund Transfer

Terms and Conditions for SMS Alerts:

- All Current/Saving/Multi-Currency Saving/Time Deposit Account Holders who hold BOC Account in good standing ("Account Holders") will automatically be enrolled in the SMS Alerts service.
- Every SMS Alert is sent based on a set of pre-determined criteria decided by BOC. Account Holders are not allowed to amend, alter or modify the set of pre-determined criteria.
- Account Holders who do not wish to participate in the SMS Alerts service can opt out of the SMS Alerts Service by completing this form.
- For ATM cash withdrawals, the SMS Alerts Service is applicable only for Current/Saving/Multi-Currency Saving Accounts which are denominated in Singapore Dollars (SGD).
For online banking fund transfer, the SMS Alerts Service is applicable for Current/Saving/Multi-Currency/Time Deposit Accounts which are denominated in Singapore Dollars (SGD) and other foreign currencies.
- The Account Holder shall ensure that his/her mobile phone number(s) (which, unless otherwise agreed by BOC, must be a Singapore registered number(s) only) used to receive SMS Alert is/are able to receive such SMS Alert both in Singapore and overseas. The Account Holder shall be responsible for any fee imposed by the respective mobile phone service provider.
- The Account Holder shall be responsible for the accuracy and truthfulness of the data provided by him/her to BOC. The Account Holder shall be responsible for informing BOC of any changes in his/her particulars and shall immediately notify BOC of any changes to his/her mobile phone number (s).
- The SMS Alerts service is subject to the Terms and Conditions of the Account Holder's agreement with his/her mobile phone service provider.
- For Joint Account Holders, the SMS Alerts will be delivered to the mobile phone number registered with BOC. Only 1 mobile number is allowed.
- The Account Holder shall authorize BOC to notify him/her of each SMS Alert via the mobile phone number as provided by him/her in this form.
- The Account Holder shall acknowledge and accept that each SMS Alert sent to the Account Holder is not encrypted and may include personal details and information of the Account Holder.
- The Account Holder shall be responsible for the security of his/her mobile phone. BOC shall not be liable in any way to any party should any SMS Alert be viewed or assessed by persons other than the Account Holder.
- The Account Holder acknowledges and agrees that the sending of any SMS Alert by BOC or its receipt may be delayed or prevented by factors outside BOC's control.
- The Account Holder acknowledges and agrees that the receipt of the SMS Alert is subject to the mobile phone service provider being able to support the service, the relevant terms and charges of the service provider.
- The Account Holder acknowledges and agrees that his/her application for SMS Alerts Service is subject to BOC's approval at its absolute discretion and BOC reserves the right to refuse or terminate any request by him/her for the SMS Alerts service at

any time, without prior notice and without having to disclose any reason therefore and without any payment or compensation whatsoever.

15. The Account Holder acknowledges and agrees that BOC does not warrant the quality, delivery, accuracy, security or confidentiality of the contents and shall not be responsible for any consequence in connection with the SMS Alerts service. BOC shall not be liable to the Account Holder or anyone else for any losses or damages arising from the SMS Alerts service including but not limited to (a) a non-delivery, delayed delivery, misdirected delivery or partial delivery of a SMS Alert;(b) non-receipt of an SMS Alert; (c) inaccurate contents of a SMS Alert; (d) access to the contents of the SMS Alert by any unauthorised persons; or (e) reliance on the content of the SMS Alert for any purposes including investment and business purposes.
16. A SMS Alert does not constitute a record for the Account(s) or transaction of the Account(s). BOC does not assume any additional responsibility or obligation under these Terms and Conditions in respect of the use of, or any transaction or eventuality involving the relevant Account(s). The SMS Alerts service does not free the Account Holder from the responsibility of safeguarding the security and authorized use of the Account(s) and does not entail that BOC will automatically be liable for any unauthorized transaction that may be charged to the Account(s).
17. BOC shall cease to provide the SMS Alert Service:
 - a) If these Terms and Conditions are not complied with;
 - b) If the Account(s) is closed;
 - c) Upon the death or contractual incapacity of the Account Holder;
 - d) Upon written request of the Account Holder;
 - e) In the event of improper operation of the Account(s) by the Account Holder; or
 - f) At its own discretion.
18. The Account Holder acknowledges and agrees that BOC shall be entitled to amend, vary or supplement the terms and conditions at its sole discretion from time to time relating to SMS Alerts service.
19. BOC shall always be entitled to prescribe or amend these Terms and Conditions including methods for the use of the SMS Alerts service as well as the channel for provision or use of the Alert service, as BOC deems appropriate.
20. BOC reserves the right to terminate the SMS Alerts service or begin charging a fee for such a service by giving one month's prior written notice to the Account Holder.
21. The Account Holder acknowledges and agrees that the decision of BOC on all matters relating to the SMS Alerts service is final, conclusive and binding on me and no correspondence will be entertained.
22. These Terms and Conditions are governed under Singapore law and the parties submit to the exclusive jurisdiction of the Singapore courts.

Applicant Signature (as per BOC's records)	Joint Applicant Signature (as per BOC's records)
Date:	Date: