CORPORATE ONLINE BANKING SERVICE
PASSWORD AND E-TOKEN APPLICATION FORM

(Please tick "✓" and circle where applicable, * mandatory fields)

C-COOLB

SECTION 1: ACCOUNT HOLDER (COMPANY) INFORMATION

Account Holder (Company) Information

Name of Account Holder*

UEN/ Company Registration No.*

Mailing Address[1]*

SECTION 2: PASSWORD AND E-TOKEN REQUEST

User 1

Full Name* (as in NRIC/Passport)

Mobile No.*

Email Address*

E-Token Collection* ☐ Self-Collect ☐ Mail   Password Collection* ☐ Self-Collect ☐ Mail

☐ Re-issue User ID and Login Password

☐ Re-issue E-Token (Additional E-Token charge may apply)

☐ Unlock E-Token/Password (Due to consecutive failed login attempts)

User 2

Full Name* (as in NRIC/Passport)

Mobile No.*

Email Address*

E-Token Collection* ☐ Self-Collect ☐ Mail   Password Collection* ☐ Self-Collect ☐ Mail

☐ Re-issue User ID and Login Password

☐ Re-issue E-Token (Additional E-Token charge may apply)

☐ Unlock E-Token/Password (Due to consecutive failed login attempts)

Designated Account for E-Token Deduction

The first five E-tokens issued per Account Holder are free of charge. This is applicable to first time issuance of E-token(s) to new Account Users only. There will be a charge of S$20 for each E-token issued from the 6th E-token onwards for new Account Users and for any subsequent issuance of E-token to existing Account Users.

E-Token charges will be debited from the account number provided below. If the designated account has insufficient funds or is closed, the charges will be debited from any other account which the Account Holder maintains with the Bank.

Account Number*

NOTE:

[1] E-token and Password Mailer will be sent to the latest mailing address maintained with the Bank. An authorisation letter is required for updating of mailing address. If the mailing address provided above is in the People's Republic of China, please provide the mailing address in both English and Chinese.

Signature(s) of Account Holder's Authorised Signatory(ies):

SECTION 3: ACCOUNT HOLDER'S DECLARATION

(This Section must be completed and signed in accordance with the authorisation and within the capacity of the Account Holder.)

I/We hereby declare and confirm for and on behalf of the Account Holder that:

• I/We have made the request(s) in this application form (the "Application Form") and all information provided herein is true, accurate and complete and that the Bank may proceed to process the above request in reliance on the information.

• I/We authorise the Bank to debit all fees and charges relating to this Application Form and/or use of the Service from any of my/our account(s) maintained with the Bank, unless otherwise agreed.

• I/We have read and fully understood, and I/we accept and agree to abide and be bound by, the Bank's Terms and Conditions Governing Accounts (including Terms and Conditions Governing Electronic Banking Service), the Terms and Conditions Governing eStatement/Billing Service Facility and such other terms and conditions applicable to or in connection with the Service, as may be amended, varied, modified, replaced or supplemented from time to time and as the Bank may notify me/ us from time to time by posting on the Bank's official website having the domain address: www.bankofchina.com/sg, or through such other means of communication as the Bank may determine at its sole and absolute discretion.

Authorised Person/Signatory: Name: Date:	Authorised Person/Signatory: Name: Date:
Authorised Person/Signatory: Name: Date:	Authorised Person/Signatory: Name: Date:

If the Account Holder is a partnership (other than limited liability partnership), all partners' signatures are required. If the Account Holder is a limited liability company or a limited liability partnership, the authorised signatory(ies) must be in accordance with the mandate as per resolutions passed for the Service.

FOR BANK'S USE ONLY

Signature Witnessed by/Date   Attended by (RM/CCSM)/Date

Remarks

Account Holder Information

Account Holder's CIF No.   Account Holder's BOCNET No.

Password and E-Token Request

User 1 Operator Flag   Replacing E-Token Serial Number

                                                      New E-Token Serial Number

User 2 Operator Flag   Replacing E-Token Serial Number

                                                      New E-Token Serial Number

Branch Operations

Signature Verified by/Date   Checked by/Date

Input by/Date

Operations Department

Input by/Date   Checked by/Date